



Tennant AMR Software 3.12.1 Update

3.12 Update Highlights

- **New Features**

- Request PIN Code Change
- Remove PIN Code when pairing with Mobile App

- **Improvements**

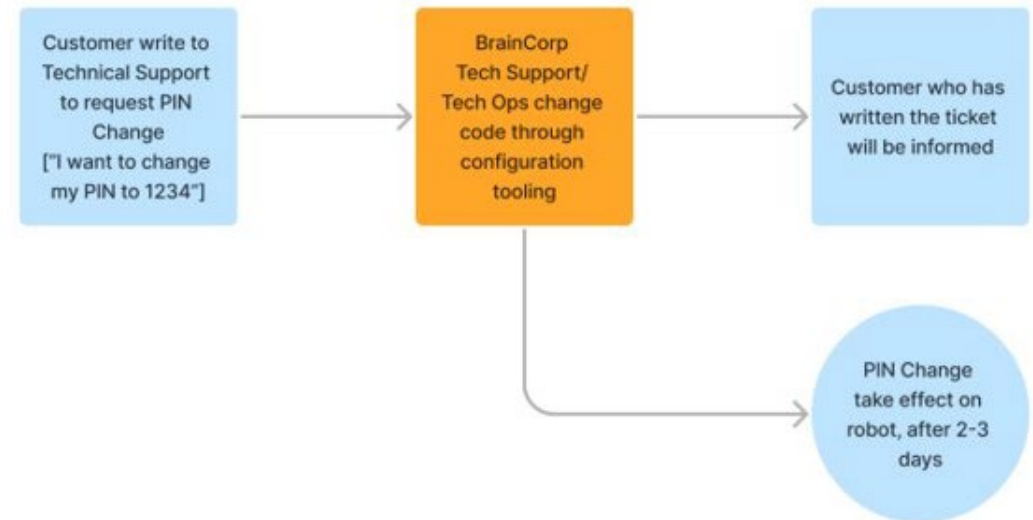
- Add new languages (Slovakian, Hungarian and Romanian) to enable new customers
- Reduce time needed for data transfer to Cloud and improve quality of service
- Improve diagnostic information being sent to Service team to ensure timely actions on machines if needed



Request PIN Code Change

Increase peace of mind for sites with high security needs

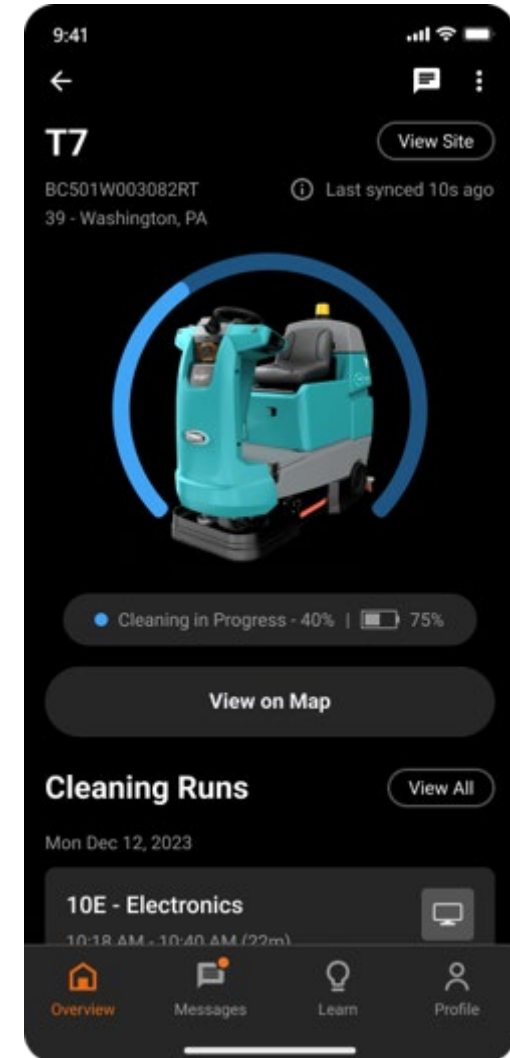
- Customers can request a PIN Code change through Brain Technical Support at account.support@braincorp.com
- Customer benefit: Customers with high security needs and high staff turnover such as Airports can benefit from the peace of mind that the PIN code can be changed at request.



Remove PIN Code when pairing with Mobile App

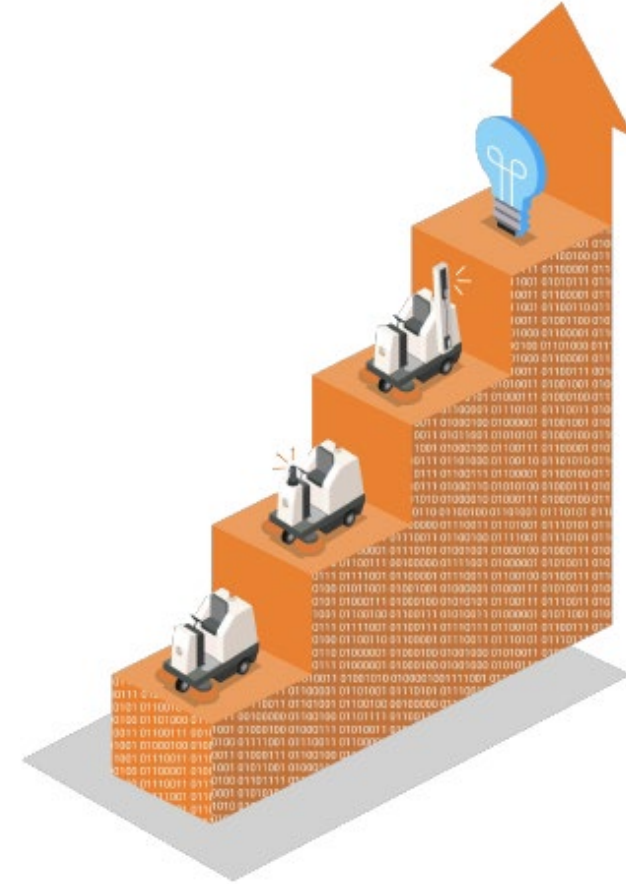
For customers who don't need PIN Code in their operations

- We offer multiple levels of access control on customer fleets. For those who have access level = None, PIN Code will now not be required when pairing with Mobile app
- Customer benefit: Customers have one less barrier to utilization, not having to memorize the PIN code when not necessary.



Additional Improvements

- Add new languages (Slovakian, Hungarian and Romanian) to enable new customers
- Reduce time needed for data transfer to Cloud and improve quality of service
- Improve diagnostic information being sent to Service team to ensure timely actions on machines if needed





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Remote Assist Clearing

Reduce the need to walk across the floor for certain assists

- Remote assist clearing allows users to resolve “path is blocked” assists remotely using the **BrainOS® Mobile App**.
- This feature is especially useful in situations where the obstacle, such as a forklift or a cart, was blocking the machine’s path but has since been removed.
- Target Customers: Sites with busy traffic such as warehouses, certain retail stores and airports
- For more info: <https://info.braincorp.com/remote-assist-clearing>

